

# American Airlines Federal Credit Union

August 23, 2011

To Shay Olivarria:

Words cannot express how excited I was to have you as a guest speaker for The American Airlines Federal Credit Unions 2<sup>nd</sup> Annual Boot Camp for teens. Shay you definitely delivered an informative message about "Spending to get the future you really want." As I looked around during your presentation I could clearly see that you captured each and every one's attention. The feedback was phenomenal, even the parents and staff were impressed. By any measure you are a very effective speaker and educator.

I want you to know that this was the first year that our department was able to welcome a guest speaker and I'm glad we chose you. Thanks for being a true advocate and supporter of Credit Unions and for your desire to educate our youth on financial literacy. You gave me a new sense of pride in my career.

I wish you continued success and I hope we get the chance to work together again soon. This event would not have been a success without you. On behalf of myself, all of the Credit Education Staff, parents and the teens in attendance, I want you to know that we really appreciate your passion and positive energy. It was an experience none of us will soon forget. Thank you.

Sincerely,



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